

Terms and conditions Mountful Hikes

+ 1. Validity

These conditions apply to every agreement to accompany hiking tours between Mountful Hikes and the participant in a hiking tour (including snowshoe tours), to which these conditions have been declared applicable.

+ 2. Agreement

An agreement is concluded by sending by e-mail the completed registration form by the participant to Mountful Hikes.

+ 3. Personal data

By signing up, the participant agrees that his / her name, address, birth date, telephone number and e-mail address will be provided to Mountful Hikes with due observance of the privacy statement below.

+ 4. Program change

Mountful Hikes makes every effort to ensure that the intended hiking tour takes place according to the information provided in advance. The mountain leader has the right to implement program changes that she considers necessary to ensure the safety of the participants and of herself. Consideration should be given to conditions such as weather, avalanche danger, terrain and the health of the participants or the regional guide itself.

+ 5. Insurance

Every participant is obliged to take out accident insurance, which covers risk sports including helicopter rescue. This is possible at a Mountain Sports Association. If the participant has a continuous travel insurance, then he / she therefore checks whether risk sports are co-insured.

+ 6. Cancellation

Cancellation by the participant must be made by mail to famke@mountfulhikes.com. In case of cancellation of the walk less than 14 days before the start date of the tour, 100% of the total amount remains due. In the event of cancellation less than 21 days before the start date, the participant owes 90% of the total amount, shorter than 30 days before the

start date 75%, shorter than 45 days before the start date 50%, and in the case of cancellation longer than 60 days only the deposit due. Mountful Hikes has the right to cancel a trip in any case if the number of registrations is less than four persons. In that case, Mountful Hikes will return the amounts paid to the participants after deduction of the costs already incurred for the hiking tour such as rent or down payment of accommodation that can not be refunded. Mountful Hikes can not be held liable in this situation for any damage suffered by a participant.

Cancellation by Mountful Hikes in a different case than concerning the number of registrations will be avoided to the utmost. At all times, an attempt will then be made to find a replacement, equivalent mountain leader. If that fails, cancellation will take place and all the money already paid by the participants will be refunded after deduction of the costs already incurred for the hiking tour, such as rent or down payment of accommodation that can not be refunded.

+ 7. Physical condition

Each participant must comply with the physical condition requirements of the program. She / he is also obliged to indicate on the application form if medication is used and / or there are disorders or allergies that may affect the performance of that participant.

+ 8. Exclusion of liability

Mountful Hikes excludes all liability for personal injury and for damage to any property of the participant. The participant should be aware that hiking in the mountains entails risks.

+ 9. Payment

The participant must pay 50% of the total amount within 8 days of receiving the request from Mountful Hikes. The remaining amount is transferred to the participant at least 3 weeks before departure.

+ 10. Swiss law

Swiss law applies to this agreement and all resulting obligations between the participant and Mountful Hikes.